



MedStar Health

Using destination elevators at Lafayette Centre.

To access our services in Building 2 of Lafayette Centre, you will use the destination elevators. It is important to know that these elevators work differently than a standard elevator.



Elevators A, B, and C in the lobby



Entrance to the MedStar Health service desk
in the Building 2 lobby



Destination elevator touchscreen

Lafayette Centre Building 2—using our destination elevators

- Three main elevators, named Elevator A, B, and C, are located on Level A and the Building 2 main lobby which is accessible via the courtyard between 21st and 20th Streets.
- Use the touch pad in front of the elevators to select your desired floor. Use the “More Floors” button in the top right to see additional floor numbers.
- Once you select your floor, the touchpad screen will inform you of which letter elevator (A, B, or C) to use to get to your appointment. It may take a few moments for your elevator to arrive. Thank you for your patience.
- Once you board your elevator, the elevator will automatically take you to your destination.

Please note that Elevator A is the only elevator that accesses our parking garage.

If you need assistance using the destination elevators, security and our associate in the Building 2 lobby can assist.

It's how we treat people.